ECS Configuration Change Request	Page 1 of 1 Pages
CCR No. 96-1318 Logged Date 11/19/96 Red	ev Request Type CCR
Priority Routine Urgent Emergency X A	ffected Release Change Class I I
Title (description) Install ARS Remedy onto FOS HP 'eagle' and 'msseoc3' (at EOC)	
	ource Nos (RID, NCR, Action Item, GSFC CCR, etc.) or ech Reference
RTM Change Start New Baseline	
Problem ARS Remedy will be used for trouble ticketing services provided for FOS and needs to be installed on the FOS MSS Servers in the mini-EOC and EOC.	
Proposed Solution	
FOS will install ARS Remedy onto FOS HP 'eagle' (mini-EOC) and 'msseoc3' (at EOC)	
Impact Analysis:	
Organizations Affected: BOO Contracts	ESO FOS X M&O
QA Rel. A Rel. B Rel. IR1	MRS SMO Subconts
A.1 Other	
Cost: None Small (Not exceeding \$100)	Medium Large 0,000) (\$100,000 to \$500,000) (Over \$500,000)
Schedule: None Other	
Additional LOC	Man-Months
Materials	
Originator Douglas M. Smith	
Signature	Date
Office FOS Office Manager Signature	Date
Disposition Approved Approved w/Comment	t Disapproved Disapproved
Comments:	_
CCB Chairperson	

CM01JU96 ECS

Date

Signature